

User Guide

Spring Control

Grip the centre of the weight bar or handle and guide the shade gently. Always operate from the centre for smooth, even movement. Stop at your desired position, and the shade will remain in place. If uneven roll-up occurs, lower the shade fully, then raise it again from the centre.

When using the pull stick, twist to lock/unlock, extend and hook under or over the weight bar to move the shade to your desired position.



Crank Control

With the arm in an 'L' shape, rotate counterclockwise to lower and clockwise to raise. Stop at any height and the shade will remain in place.

Push the crank arm into the top coupling joint until it clicks. To remove, pull it downward.

To store the crank arm, straighten it and press it into the clip. Pull gently to release when you need it again.



Motorised Control

Press Up to raise and Down to lower using your remote or wall switch. The shade will stop automatically at its preset limits.

Always keep an eye on the shade while it moves to ensure smooth operation without obstructions or wind interference.

If you have multiple shades, simply select the channel you want before operating. One remote can control your entire home, both indoor and outdoor shades.



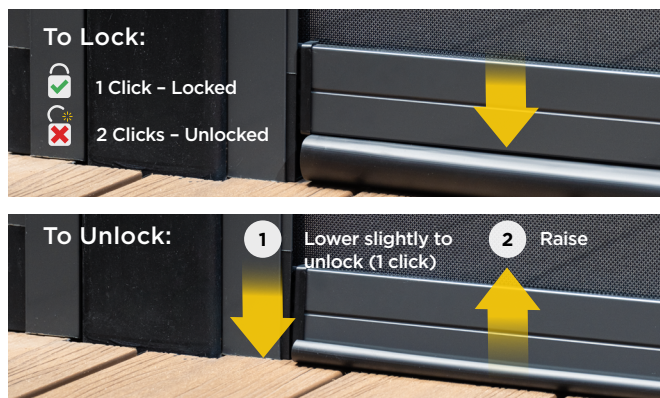
Scan for full Automate motorised Zipscreen instructions. For other motorisation systems, please refer to your supplier's guide.

Ultra-Lock

The Ultra-Lock is designed to secure your Zipscreen shade at its lowest position.

To engage the lock, simply allow the shade to move downward until you hear a single click - this indicates the shade is now locked in place. If you hear two clicks, the shade has travelled too far and has unlocked.

To unlock the shade, continue lowering it until you hear one click again, which signals that the lock has disengaged and the shade can now be raised.



Bolt Lock

Bolt locks can be used to secure the weight bar in place when the shade is fully lowered.

As the shade descends, the extended pin will automatically engage when it aligns with the latch housing. Alternatively, each lock can be manually engaged once the shade is in position. To release, ensure each bolt lock pin is fully retracted before raising the weight bar.



Maintaining your Zipscreen

Hardware

- Clean every 3 months or more often in coastal areas—to remove dirt and grime.
- Always attend to dirt, animal droppings, and stains as soon as possible, to prevent potential deterioration of your system.
- Wipe aluminium surfaces with a soft cloth and a solution of mild detergent mixed with water.
- Do not use a pressure hose to clean your Zipscreen.
- Never clean your Zipscreen with abrasive products, chemicals or solvents.
- Side channels: In dusty or coastal areas, if required for a smoother operation, apply silicone spray. Do not use oil-based lubricants, e.g. WD40, as they will attract dust build-up in the channel. We recommend products like Helmar H4000.
- Ultra-Locks: Clean the housing every 3 months. Remove debris and use silicone spray if needed.

Fabric

- To keep fabric looking its best and extend its lifespan, brush it regularly with a soft, dry brush to remove surface dirt. Occasionally, on sunny days, gently hose the fabric with clean, cold water and allow it to dry completely before retracting.
- During the transportation process, the fabric used for your Zipscreen tends to be tightly wrapped in order to keep it protected. This can cause rippling or wrinkling effect once installed. To ensure rippling is ironed out, it's best to leave your Zipscreen shades down for one to two days in clear weather, until the fabric settles. Once installed, if the shades have been retracted for an extended period of time, the shades can also ripple.

Safety & Correct Procedure

- To maintain the longevity of your fabric, do not leave the Zipscreen shades down when you are away from home or in extreme weather as it is always recommended to raise shades when wind may exceed 50km/h.
- Do not roll up Zipscreen shades when wet, as this can lead to mould, mildew, or fungal growth. If the shade has been retracted while wet, extend it at the earliest opportunity to allow the fabric to dry completely and prevent any build-up of moisture-related damage.
- Do not force the Zipscreen shades up or down. Forcing the Zipscreen shades may result in further damage. Contact your Zipscreen Retailer for Support.
- Do not lean persons or objects against the fabric.
- Always ensure there are no obstructions while lowering the shades.
- Do not operate spring controlled Zipscreen shades from the sides.

Warranty

If you have any concerns, questions, or require assistance with replacements, claims, or servicing, your retailer will be best placed to support you.



Support Resources
FAQ's, Videos,
Manuals



Contact a Retailer
Enter your postcode
to find one nearby.